

Professional Services: QuickStart Datasheet

The fast track to value

NAVEX's QuickStart services follow a methodology designed to ensure your business objectives are met while accelerating the rate of implementation of your NAVEX solutions.

Based on customer feedback and leveraging over 30 years of experience, we have designed our QuickStart program to help your organization realize a quicker return on investment and help you focus on your most important needs.

Supporting all of NAVEX's flagship products, our QuickStart programs support your implementation requirements and best practice processes so they are more integrated with your NAVEX solutions.

Benefits

- Expedited time frame for gathering requirements, designing solutions and implementing programs so you see a faster return on your NAVEX investment
- Project road map builds on established best practices relevant to your organization's needs
- Higher end-user adoption rates
- More efficient use of your NAVEX investment
- Knowledge transfer to accelerate integration with your organization and further optimization of your solution on your own
- Key metrics for you based on where the solution fits within your GRC framework

Deliverables

- Project kickoff call to coordinate project logistics for a Solution Design Workshop
- Solution Design Workshop to gather system configuration requirements
- Application configuration based on priorities you identify with NAVEX Global
- Post-configuration review and best practices recommendation session

- Communication plan to assist stakeholders with awareness and messaging activities
- Scenario-based training for identified business users
- Customer testing to validate data collected through the business process

Overview of Quickstart Workflow & Activities



Project Management & Governance

Engagement Kickoff call

- Validate project goals and objectives
- Review contract and statement of work
- Confirm project roles, responsibilities, timelines

Review customer project package

- Stakeholders analysis
- Current state questionnaire



Strategy, Assessment & Requirements Gathering

Deep dive overview of Application Alignment mapping

- Stakeholder analysis, roles and responsibilities
- Current and desired state evaluation

Change management and other solution specific activities



Implementation, Training & Quality Assurance

- Application configuration
- Post-configuration review
- Best practices recommendation session
- Training